

NEW YORK
HURRICANE
SANDY

DISASTER
RECOVERY
RESOURCES

20 APRIL 2013

COOPERATION ● COMMUNICATION
COORDINATION ● COLLABORATION



**New York City /Long Island
Voluntary Organizations
Active in Disaster**



**American
Red Cross**



- ❖ **For general help or referrals in New York City, call 3-1-1.**
- ❖ **For assistance outside of New York City (Long Island & Hudson Valley), call 2-1-1.**
- ❖ Residents of Nassau and Suffolk may consult the Long Island 2-1-1 assistance guide: <https://211longisland.communityos.org/cms/>
- ❖ Residents of Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, and Westchester may consult the Hudson Valley 2-1-1 Disaster Assistance Guide: www.hudson211.org/cms/
- ❖ FEMA information: DisasterAssistance.gov, (800) 621-3362
- ❖ New and revised listings are designated by a vertical line to the right of the entry.
- ❖ Resources exclusive to Nassau and Suffolk Counties have been posted to a section at the end of the general listings (p. 44).
- ❖ **An Index has been added to help identify agencies working on Hurricane Sandy Recovery**

NY Hurricane Sandy Recovery Resources

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NY Hurricane Sandy Recovery Resources

New York recovery from Hurricane Sandy: By the Numbers

Disaster assistance to New York survivors of Hurricane Sandy:

- More than \$3.3 billion in National Flood Insurance Program payments made to policy holders
- More than \$958 million in FEMA grants approved for individuals and households
 - More than \$821 million for housing assistance
 - More than \$137 million for other needs
- More than \$1.4 billion in SBA disaster loans approved for homeowners, renters and businesses
- Nearly \$847 million approved in FEMA Public Assistance grants to communities and some nonprofit organizations that serve the public
- 271,377 people have registered for assistance in the 13 designated counties
- 183,696 housing inspections completed
- 180,596 visits to Disaster Recovery Centers
- 5.6 million cubic yards of debris removed
- More than 500 voluntary agencies involved in recovery
- 26 languages used to communicate assistance information to survivors

Sandy survivors should stay in touch and notify FEMA when they receive their insurance settlement, need to update their contact or address information, or have any questions regarding their application.

Applicants may call FEMA's Helpline at **800-621-3362 (Voice, 7-1-1/Relay)** or **TTY 800-462-7585** to update FEMA. The toll-free telephone numbers operate 7 a.m. to 10 p.m. EST, seven days a week.

Individuals can check on their application at DisasterAssistance.gov or via smartphone or tablet at m.fema.gov.

Last Updated: April 19, 2013 - 16:00

NY Hurricane Sandy Recovery Resources

Access and Functional Needs, Aging, Disabilities

Accessible taxi dispatch program

- Available 24/7; 365 days a year. No reservations necessary but readily accepted.
- Wheelchair-accessible taxis respond to trips originating in Manhattan and ending anywhere in New York City's five boroughs.
- There are no extra costs to passengers. Passengers pay the regular metered taxi fare in New York City from the point of pick-up to their destination.
- Accessible vehicles in the NYC fleet include both rear and side-entry minivans and side-entry MV-1 mobility vehicles.
- All drivers who operate wheelchair-accessible taxicabs have been trained in wheelchair assistance, boarding and de-boarding protocols, disability awareness and passenger sensitivity.

Five ways to request a wheelchair-accessible taxi:

1. Call **311**
2. Call the dispatch center directly: **(646) 599-9999**
3. Text a request to: **(646) 400-0789**
4. Use free customized mobile app: **WOW Taxi (Wheels on Wheels)**
5. Order online at: www.accessibledispatch.com

AmeriCares

Partnering with various organizations to provide medical equipment and supplies to those with functional medical needs/disabilities. Those seeking items can participate in this program by making contact with either their local **Independent Living Center** (locations listed at www.acces.nysed.gov/vr/lsn/ilc/locations.htm) or a **TRAID-in center** (locations listed at cqc.ny.gov/advocacy/assistive-technology/traid-regional-offices). Opens at 9:30 am

DOROT

Named with the Hebrew word for "generations," DOROT is a dynamic partnership of professionals and volunteers dedicated to enhancing the lives of homebound and homeless elders and fostering friendship and respect between the generations. Since 1976, DOROT has provided food, companionship, education, and cultural enrichment to thousands of elderly New Yorkers and those who care for them. Located on New York's Upper West Side, DOROT is a non-sectarian, culturally Jewish agency open to all seniors, caregivers, and volunteers.

Homelessness Prevention Program and Aftercare

For seniors who are homeless or facing homelessness, DOROT's **Homelessness Prevention Program (HPP)**, a transitional residence in Manhattan, offers safe, temporary housing; meals; counseling; and assistance in finding a permanent home. Volunteers contribute to the social atmosphere by serving meals and interacting with the residents. DOROT's **Aftercare** program provides clients with ongoing services after they move into permanent housing.

This program is available to seniors 60 or older who are homeless or facing homelessness. An interview with a DOROT social worker is required.

For further information or to refer a homeless senior, call the **Homelessness Prevention Program** at (212) 580-0001.

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Encore Community Services

The shortage of affordable housing in New York City is a critical issue, particularly for low-income seniors. Encore has taken a proactive role to develop housing, both for homeless elderly with special needs and low-income seniors. These housing facilities are aimed at providing safe and decent housing for seniors, and contribute to the revitalization and stability of the Times Square and Clinton communities in midtown Manhattan.

- (212) 581-3490
- encorecommunityservices.org

Encore Community Services

Located at St. Malachy's, The Actors' Chapel
Administrative Offices
239 West 49th Street
New York, New York 10019
Tel: (212) 581-2910
Fax: (212) 757- 0244

Encore Senior Center

Located in the lower level of St. Malachy's Church
239 West 49th Street
New York, New York 10019
Tel: (212) 581-2910
Fax: (212) 664-8628

The Encore 49 Residence

220 West 49th Street, New York, NY 10019
Tel: 212-581-3490 (Social Services)
Tel: 212-246-0880 (Building & Front Desk)
Fax: 212-541-7697

The Encore West Residence

755 Tenth Avenue, New York, NY 10019
(between 51st and 52nd Streets)
Tel: 212-991-3727
Fax: 212-991-6722

Independent Living Centers

Center for Independence of the Disabled, New York

The Center for Independence of the Disabled, New York's (CIDNY) goal is to ensure full integration, independence and equal opportunity for all people with disabilities by removing barriers to the social, economic, cultural and civic life of the community. **Benefits and housing advisement and walk in clinic:**

- 841 Broadway, Suite 301, New York, NY
- 212-674-2300
- www.cidny.org

Rockland Independent Living Center

George Hoehmann, Executive Director

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Rockland Independent Living Center (RCIL)
873 Rt 45 Suite 108
New City, NY 10956

- TEL (845) 624 1366
- TTY (845) 624 0847
- FAX (845) 624 1369
- Email: info@rilc.org
- Website: www.rilc.org

Staten Island Center

Lorraine DeSantis, Executive Director
Staten Island Center for Independent Living
470 Castleton Avenue
Staten Island, NY 10301

- TEL (718) 720-9016
- TTY (718) 720-9870
- FAX (718) 720-9664
- Email: sicil@siciliving.org
- Website: www.geocities.com/siciliving/

Suffolk Centers

Irene Dashiell, Acting Director
Self Initiated Living Options, Inc.
2111 Lakeland Avenue
Ronkonkoma, NY 11779

- TEL (631)880-7929
- TTY (631) 654-8076
- FAX (631) 946 - 6377
- Email: contact@siloinc.org

White Plains Centers

Joseph Bravo, Executive Director
Westchester Independent Living Center
200 Hamilton Avenue
White Plains, NY 10601

- TEL (914) 682-3926
- TTY (914) 682-0926
- Sorenson Video Phone (866) 933 5390
- FAX (914) 682-8518
- Email: jbravo297@aol.com
- Website: www.wilc.org

Yonkers Center

Melvyn Tanzman, Executive Director
Westchester Disabled on the Move, Inc.
984 No. Broadway, Suite L-10
Yonkers, NY 10701

- TEL (914) 968-4717 V & TTY

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- FAX (914) 968-6137
- Email: info@wdom.org
- Website: www.wdom.org

Mayor's Office for People with Disabilities

The Mayor's Office for People with Disabilities works hand-in-hand with other City agencies to assure that the voice of the disabled community is represented and that City programs and policies address the needs of people with disabilities.

The MOPD website can be accessed by people who are blind or have low vision through software such as JAWS, System Access, and Voiceover. If you are having trouble accessing this website, please call 311.

- <http://www.nyc.gov/html/mopd/html/home/home.shtml>

NYC Department for the Aging

DFTA's mission is to work for the empowerment, independence, dignity and quality of life of NYC's diverse older adults and for the support of their families through advocacy, education, and the coordination and delivery of services. Goals: To foster independence and individual choices, confront ageism and promote opportunities for older people to share their leadership, knowledge and skills. To inform and educate the general public about aging issues, including services, supports and opportunities for older New Yorkers and their families. To be a catalyst for increased resources to enhance and expand programs and services for older New Yorkers To enhance and expand effective, productive partnerships with consumers, advocates, private and public organizations.

- Call 311

Report discrimination

If you believe you have experienced discrimination during your search for housing, or face disability access issues, call the Housing Discrimination Hotline at (800) 496-4294 (New York and New Jersey) or file a complaint online. Persons outside New York or New Jersey should call (800) 669-9777 or (800) 927-9275 (TTY) or file a complaint online.

- <http://www.hud.gov/complaints/housediscrim.cfm>

Animals

Animal Care and Control of New York

Animal Care & Control of New York City (AC&C) is the largest pet organization in the North East, with an estimated number of 44,000 animals rescued each year. As a not-for-profit organization since 1995, Animal Care & Control has been responsible for New York City's municipal shelter system, rescuing, caring for, and finding loving homes for homeless and abandoned animals in New York City. AC&C facilities operate in all five boroughs.

- 326 East 110th Street New York, NY 10029
- 212-788-4000
- www.nycacc.org

ASPCA

ASPCA is providing grants to people who need emergency veterinary care for their pets. [Contact Allison Cardona:](#)

- 212-876-7700 ext. 4315,

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- c 347-346-3712
- allison.cardona@aspca.org

Founded in 1866, the ASPCA® (The American Society for the Prevention of Cruelty to Animals®) was the first humane organization established in the Americas, and today has more than one million supporters throughout North America. A 501[c][3] not-for-profit corporation, the ASPCA's mission is to provide effective means for the prevention of cruelty to animals throughout the United States. As the first humane organization to be granted legal authority to investigate and make arrests for crimes against animals, we are wholly dedicated to fulfilling the ASPCA mission through nonviolent approaches. Our organization provides local and national leadership in three key areas: caring for pets parents and pets, providing positive outcomes for at-risk animals and serving victims of cruelty. For more information, please visit www.asPCA.org.

- 520 8th Ave 7th Floor, New York, NY 10018
- 212-876-7700

Bideawee

Bideawee is a 106-year-old humane agency that saves thousands of homeless cats, kittens, dogs, and puppies every year. Since 1903, Bideawee has provided housing, food, and medical and behavioral care to help formerly abandoned, abused, and neglected pets find and keep new homes and families. Our services for pets support them through every stage of their lives, from fostering and adoption at our New York City and Westhampton (Long Island) locations to our Pet Memorial Parks at our Westhampton and Wantagh (Long Island) sites. Bideawee's veterinary practices in Westhampton and New York City care for both resident pets and the pets of private clients. In addition, we offer services that foster greater appreciation and respect for the value of companion animals at all three locations, such as pet therapy and our Reading to Dogs program that helps children overcome literacy challenges.

- 410 East 38th Street, New York, NY 10016
- 866-262-8133
- www.bideawee.org

Humane Society of the United States

The Humane Society of the United States (HSUS) promotes the safety and well-being of all animals that are or may be adversely affected during a disaster. Respond to the needs of those who provide emergency and supportive care to animals during all phases of a disaster. Promote the inclusion of the animal component in all federal, state and local government disaster plans, and those developed by the general public, by engaging in an ongoing process of proactive education and mutual awareness of the needs of animals in disasters. Encourage cooperation with other animal protection organizations, veterinary associations, disaster relief agencies, and government officials.

- 2100 L St., NW, Washington, D.C. 20037
- 202-452-1100
- www.humanesociety.org

Mayor's Alliance for NYC's Animals

The Mayor's Alliance programs that are moving NYC toward its no-kill goal are high-profile collaborative adoption events; the Alliance transport van program that transports animals from the city's **Animal Care & Control** (AC&C) shelters to no-kill organizations that find them permanent homes; the Picasso Veterinary Fund that pays for extraordinary, life-saving medical care for sick or injured animals transferred from AC&C to other Alliance Participating Organizations for adoption; and promotion of

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spay/neuter programs, including the **Maddie's Spay/Neuter Project** in NYC, which is administered by the Mayor's Alliance. Locating lost pets and providing food.

- 244 Fifth Ave, Suite R290, New York, NY 10001
- 347-573-1561 Sand Clients
- www.AnimalAllianceNYC.org

Child Care

Early childhood education

If a family needs help finding an early childhood education program, they can contact the Child Care Resource and Referral Agency (CCR&R) in their community. CCR&Rs are local or regional agencies that help families locate a program near where they live or work. CCR&Rs can help families choose appropriate, quality care such as Head Start, center-based care, home-based care, family child care providers or before-and after-school programs.

New York City

Day Care Council of New York, Inc.

Counties Served: Kings, Queens, Richmond, Bronx and New York
Ms. Andrea Anthony, Executive Director
Phone: (212) 206-7818

Four NYC CCR&R subcontractors:

Center for Children's Initiatives

Ms. Nancy Kolben, Executive Director
Phone: (212) 929-7604 x 3010, x 3016
Email: nkolben@centerforchildrensinitiatives.org

Child Development Support Corporation

Ms. Marcia Rowe Riddick, Executive Director
Phone: (718) 398-6370
Email: mriddick@cdscnyc.org

Chinese American Planning Council, Inc.

Counties Served: New York City
David Chen, Executive Director
Phone: (212) 941-0030 x 207
Email: dschen@cpc-nyc.org

Committee for Hispanic Children & Families, Inc.

Counties Served: New York City
Ms. Elba Montalvo, Executive Director
Phone: (212) 206- 1090
Email: emontalvo@chcfinc.org

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Long Island

Child Care Council of Nassau, Inc.

Counties Served: Nassau

Ms. Arlene Labenson, Director of Parent Services

Phone: (631) 358-9288

Child Care Council of Suffolk, Inc.

Counties Served: Suffolk

Ms. Janet Walerstein, Executive Director

Phone: (631) 462-0444

Mr. Brian Lahiff, Associate Director

Phone: (631) 462-0303

Disaster Case Management Program

Sandy DCM Referral Line: 855-258-0483

An organized, effective long-term recovery process is needed when survivors' personal resources, insurance, and government grants and loans are insufficient to meet their recovery needs. Potential clients should be referred to Disaster Case Management if they have disaster-caused needs not met by the referring organization's program(s).

Background

New York State, with funding from the FEMA, is providing disaster case management (DCM) services for New Yorkers with unmet needs arising from Hurricane Sandy. Catholic Charities Community Services, Archdiocese of New York is managing the DCM program, as it did following Hurricanes Irene and Lee.

The DCM program is designed to provide a locally based disaster case manager for New Yorkers with unmet needs related to Hurricane Sandy. By funding a coordinated network of community-based agencies, New York State hopes to provide easy access to support for residents seeking help and to avoid duplication of services.

Catholic Charities is subcontracting with locally based not-for-profits to provide direct services through October 2014 in the following counties: Bronx, Kings, Nassau, New York, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, Sullivan, Ulster, and Westchester.

Eligibility

In order to be eligible for the DCM program, a person must have an unmet need that arose from or was exacerbated by Hurricane Sandy. Those who are ineligible for FEMA or other assistance programs are still eligible for the DCM program as long as they have a verifiable unmet need related to the storm.

Program Model

- **Offering *information and referral services to clients that do not need, want, or qualify for DCM services;***
- **Accepting client inquiries *by phone, in person by appointment or on a walk-in basis;***
- **Preparing a *comprehensive assessment of client needs;***
- **Developing an *outcomes-based individualized disaster recovery plan;***

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- **Providing crisis intervention services where appropriate;**
- **Advocating to resolve unmet needs and to access available benefits and services;**
- *Maintaining ongoing contact with clients;*
- **Initiating or participating in case conferencing where needed with other service providers;**
- **Closing cases as appropriate, and referring clients with unmet needs to long term recovery committees in their communities;**

Accessing Services

Through **211/311**, the Catholic Charities SANDY Helpline (**855-258-0483**), or directly through DCM agencies (see grid, below).

LOCATION	AGENCY	INTAKE PHONE	
Bronx	Bronxworks	718-508-3194	
Brooklyn	Arab-American Family Support Center	718-643-8000	
	Brooklyn Center for the Independence of the Disabled	718-998-3000	
	Coney Island	Brooklyn Community Services	718-310-5620
	Coney Island, Gravesend, Gerritsen Beach, Canarsie, Mill Basin	Catholic Charities Brooklyn and Queens	718-722-6223
	Coney Island, Brighton Beach, Sheepshead Bay	Council of Peoples Organization (COPO)	718-434-3266
	Red Hook, Sunset Park	Good Shepherd	646-734-6344
		Greater Chinatown Community Association	212-374-1311
		Lutheran Social Services of NY	718-942-4196
	Coney Island, Brighton Beach	Met Council	917-281-6721
	Coney Island, Brighton Beach, Sheepshead Bay, Manhattan Beach, Gerritsen Beach	Shorefront YM-YWHA of Brighton-Manhattan	347-689-1880/ 1817
Manhattan	Catholic Charities Community Services, Archdiocese of New York	855-258-0483	
	CIDNY	646-442-4186/ 212-674-2300	
	Greater Chinatown Community Association	212-374-1311	

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LOCATION	AGENCY	INTAKE PHONE
Staten Island	Catholic Charities Community Services, Archdiocese of New York	718-447-6330 x 121
	CIDNY	646-442-4186/ 212-674-2300
	El Centro	718-420-6466
	Jewish Community Center of Staten Island	718-475-5213
	Lutheran Social Services of NY	718-942-4196
Queens Rockaway Peninsula and Howard Beach Breezy Point, including Belle Harbor and Rockaway Park, Rockaway (Beach Channel) Rockaway (Beach Channel and Arverne)	Arab-American Family Support Center	718-643-8000
	Catholic Charities Brooklyn and Queens	718-722-6223
	CIDNY	646-442-4186/ 212-674-2300
	Greater Chinatown Community Association	212-374-1311
	Met Council	917-281-6721
SCO	718-327-1961	
Long Island Nassau & Suffolk Suffolk Nassau	Catholic Charities Diocese of Rockville Centre	631-608-8883/ 8882
	Lutheran Social Services of NY	516-483-3240 x 3030
	Family Service League	631-369-0104
	FECS	516-496-7550, press 6
Hudson Valley Orange/Rockland/Sullivan/ Putnam/Westchester/ Ulster	Catholic Charities Community Services, Archdiocese of New York	845-344-4868

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LOCATION	AGENCY	INTAKE PHONE
<i>Sandy DCM Referral Line: 855-258-0483</i>		

Catholic Charities DCM Program Administration:

Mary Ellen Ros, Director of Hudson Valley/Disaster Case Management Services,

MaryEllen.Ros@archny.org

Helene Lauffer, Program Director, helene.lauffer@archny.org, 646-794-2402

Julianne Pannelli, Program Manager/Training Coordinator, julianne.pannelli@archny.org, 646-794-2486

Alfred Peck, Program Manager, alfred.peck@archny.org, 646-794-2086

Jacqueline Victoria-Kline, Program Manager, jacqueline.victoria-kline@archny.org, 646-794-3702

John Lent, CAN/Database Manager, john.lent@archny.org, (845) 452-1400, Press 1 for English, then x4213

Jared Schultz, CAN/Database Manager, jared.schultz@archny.org, 646-794-3750

Disaster Housing Assistance Program (DHAP)

- FEMA and the U.S. Department of Housing and Urban Development (HUD) have executed an interagency agreement to assist Hurricane Sandy survivors who are struggling to find housing as they rebuild their lives.
- The Disaster Housing Assistance Program (DHAP) will provide temporary rental payments directly to landlords to help families displaced by the storm.
- Disaster survivors do not need to apply separately for DHAP-Sandy-NY. FEMA will determine eligibility and refer eligible disaster survivors to HUD.
- HUD, working with state and local housing agencies, will administer the program.
- The purpose of implementing DHAP-Sandy-NY is to assist those who have not been able to reach their permanent housing solution within FEMA's standard forms of assistance.
- Since DHAP-Sandy-NY is a form of direct assistance, monthly rental payments provided to landlords are not deducted from the FEMA Individual Assistance \$31,900 maximum grant.
- Eligibility for DHAP is based on the following conditions:
 - ✓ The applicant is not able to transition to sustainable housing through FEMA's standard forms of assistance, or
 - ✓ The applicant has attempted to locate a rental property within a reasonable commuting distance but has been unable to do so because of factors outside their control, and
 - ✓ The applicant provides substantial evidence documenting a permanent housing plan.

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- Applicants who are determined to be potentially eligible will be contacted by FEMA. If they are interested in the program and found to be preliminarily eligible, a FEMA representative will meet with them to review the program and its requirements. Eligible applicants will then be referred to HUD for entry into DHAP.
- Once applicants are in DHAP, they will no longer receive rental assistance from FEMA. HUD will begin to provide rental assistance directly to the applicant's landlord. A portion of the rent will be contributed by the applicant directly to the landlord.
- Participants will be required to participate in Disaster Case Management, which links disaster survivors with case managers who help them develop and implement a Disaster Recovery Plan.

Domestic Violence and Child Abuse

Safe Horizon

Safe Horizon's mission is to provide support, prevent violence, and promote justice for victims of crime and abuse, their families and communities.

- 2 Lafayette St., 3rd Fl, New York, NY
- 1-800-621-HOPE(4673)
- www.safehorizon.org

Victims of domestic violence

If you have been the victim of a recent incident of domestic abuse

- Call 911 if you are in an emergency situation.

If you require emergency shelter (domestic violence shelter), or need help figuring out the options, call :

- NYC Domestic Violence Hotline: 800-621-HOPE (TDD 800-810-7444).

You may also find the following hotlines and Web sites useful:

- Crime Victims Hotline 212-577-7777
- Rape & Sexual Assault Hotline 212-227-3000
- Department of Youth and Community Development's Domestic Violence Awareness and Intervention page: www.nyc.gov/html/dycd/html/services-domestic-violence.html.
- A list of non-residential DV services (pdf) -- www.nyc.gov/html/hra/downloads/pdf/nonres_card.pdf -- can be found on the HRA Web site: www.nyc.gov/html/hra/html/family_independence/domestic_violence.shtml

In the longer term you may be eligible to request housing from the New York City Housing Authority (NYCHA), which provides priority housing to Victims of Domestic Violence (DV) in both the public housing and Section 8 programs. NYCHA tenants who move in with a DV priority will be offered After-Care supportive services.

Faith Communities

Adventist Community Services Disaster Response

Providing disaster relief supplies such as blankets and shelf stable meals.

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- 1529 Morris Ave, Bronx, NY 10457
- 1-877-227-2702
- NY – 718-565-0850
- NJ – 609-256-2005
- Closed for Christmas

Buddhist Tzu Chi Foundation

Community Service, Disaster Relief

- 909-447-7799
- www.us.tzuchi.org/us/en/

Tzu Chi Manhattan Service Center

- 34 Howard St., New York, NY 10013
- 212-965-1151
- 1-877-889-8244

Tzu Chi Long Island Branch (opens at 10:00 AM)

- 60 E. Williston Ave., East Williston, NY 11596
- 516-873-6888

Catholic Charities of the Archdiocese of New York

The Catholic Charities of the Archdiocese of New York seeks to uphold the dignity of each person as made in the image of God by serving the basic needs of the poor, troubled, frail and oppressed of all religions. Through a network of administered, sponsored and affiliated agencies, Catholic Charities delivers, coordinates, and advocates for quality human services and programs touching almost every human need.

- 1011 First Avenue, 12th Floor, New York, NY 10022
- 888-744-7900
- 212-419-3737 (for immigration-related questions only)
- www.catholiccharitiesny.org

Brooklyn Community Center

- 191 Joralemon St., 7th Floor, Brooklyn, NY
- 718-722-6001
- www.ccbq.org

Queens Community Center

- 23-40 Astoria Boulevard, Astoria, N.Y. 11102
- 718-726-9790
- www.ccbq.org

Staten Island Community Center

- 718-447-6330
- 120 Anderson Ave Staten Island, NY 10302

Church World Service

Christians working together with partners to eradicate hunger and poverty and to promote peace and justice around the world. Providing cleaning kits, hygiene kits, and blankets.

- 475 Riverside Drive, Suite 700, New York, NY

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- 800-297-1516
- www.churchworldservice.org

Connect-to-Recovery

In response to the devastation of Hurricane Sandy, a coalition of Jewish organizations, Staten Island synagogues, and other Jewish agencies have partnered under the umbrella of UJA-Federation of New York to provide critical services to all individuals and families who have been impacted. With a simple one stop process, you will be able to access essential services.

Services include:

- Crisis Intervention - JCC and Met Council
- Counseling -
 - Mental Health Counseling- Jewish Board of Family and Children's Services- JBFCS
 - Pastoral Counseling - Staten Island Area Synagogues
- Legal Advice - New York Legal Assistance - NYLAG
- Employment Counseling - F.E.G.s.
- Outreach and Caring for the Elderly - Jewish Community Center of Staten Island - JCC
- Meals and Food Pantries -
 - Kosher Meals-on-Wheels
 - Kosher Food Pantry- Council of Jewish Organizations of S.I. - COJO
 - Kosher Food Pantry - JCC
- NYS Health Insurance Eligibility - JCC CHPs 1.855 Victory Blvd.

For assistance contact Yaffa Schonbach, 718.475.5228, yschonbach@sjcc.com, or Devorah Weiss, 718.475.5245, dweiss@sjcc.com.

New York Conference of the United Methodist Church

The New York Annual Conference through the grace of God embodies a beloved community of hope, building up a healthy body of Christ, with heart warmed United Methodists in mission for the transformation of the world.

- 20 Soundview Ave, White Plains, NY
- 888-696-6922 or 914-997-1570
- Long Island – 516-795-1322
- Staten Island – 718-984-1277
- Brooklyn – 347-881-6238
- www.nyac.com

New York Disaster Interfaith Services

NYDIS is a 501(c)(3) faith-based federation of human services providers and charitable organizations who work in partnership to leverage resources and provide disaster readiness, response and recovery services to the most vulnerable communities affected by disaster in New York City. NYDIS's principle recovery program is the New York City Unmet Needs Roundtable, which brings together donors and case management agencies to financially assist those impacted by a disaster, provide emergency assistance, and ensure victims' long-term recovery in cases when all other means of assistance are no longer available.

- 4 West 43rd Street Suite 407, New York, NY 10036
- 212-669-6100

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- www.nydis.org

New York State Catholic Conference

The NYS Catholic Conference presents the Roman Catholic Bishops of the eight New York State Dioceses in matters of Public Policy. In each of the diocese, a Catholic Charities Organization makes decisions regarding disaster relief on a case-by-case basis. Local parishes are also involved in providing direct services in response to disasters. Matching grants for large-scale disasters may be obtained from the National Catholic Disaster Relief Office. **Counties Served:** Manhattan, Bronx, Richmond, Westchester, Rockland, Putnam, Orange, Dutchess, Ulster, and Sullivan.

- 465 State Street, Albany, NY 12203-1004
- 518-434-6195
- www.nyscatholic.org

Presbyterian Disaster Assistance

Presbyterian Disaster Assistance provides funds and dispatches advisors-members of a national Presbyterian Disaster Assistance Team (PDAT) on request of disaster-affected Presbyterian Church (USA) middle--level governing bodies (presbyteries) to help them develop response and recovery programs. The nature and scope of presbytery programs vary depending on disaster needs. The PDAT advisers identify and empower leaders to assume responsibility for disaster response and recovery operations and provide training and other assistance in development of these operations.

- 100 Witherspoon Street, Louisville, KY 40202
- 800-728-7228
- www.presbyterianmission.org

Salvation Army - Greater NY

The Salvation Army is an international, faith-based charitable organization with a simple mission: to help those in need without discrimination.

- 120 West 14th Street New York, NY
- 212-337-7200
- www.salvationarmy-newyork.org

UJA-Federation of New York

UJA-Federation cares for those in need, rescues those in harm's way, and renews and strengthens the Jewish people in New York, in Israel, and around the world. (See also Connect-to-Recovery.)

- 130 East 59th Street, New York, NY 10022
- 212-980-1000
- www.ujafedny.org

United Sikhs

Recognize Human Race as One

- POB 7203, New York, NY 10116, USA
- 646-688-3525 or toll-free 1-888-243-1690
- www.unitedsikhs.org

World Vision New York

World Vision is a Christian humanitarian organization dedicated to working with children, families and their communities worldwide to reach their full potential by tackling the causes of poverty and injustice. Motivated by our faith in Jesus Christ, we serve alongside the poor and oppressed as a demonstration of

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God's unconditional love for all people. World Vision serves all people, regardless of religion, race, ethnicity, or gender.

- 885 East 138th Street, New York, NY0
- www.worldvision.org/uspnewyork
- 718-292-5600 (Bronx office)

Financial Assistance & Help for Homeowners

Disposal of harmful household products

The NYC Department of Sanitation (DSNY) will hold five SAFE Disposal Events (one in each borough) to provide NYC residents with a one-stop method to safely dispose of potentially harmful household products (see www.nyc.gov/safedisposal). The acronym SAFE stands for solvents, automotive, flammables, electronics. Materials accepted include common residential items such as auto fluids, batteries, electronics, glues, medications, paint products, and more. Only NYC residential waste will be accepted at the SAFE Disposal Events.

When deciding what items to bring, residents should look for products labeled with the following signal words: DANGER, WARNING, or CAUTION. Products labeled DANGER represent the highest hazard level. Please also bring any other materials stored in your home that you know may be harmful.

All events will be held from **10 am to 4 pm** (rain or shine). For safety reasons, attendees may not unload their vehicles outside of the event area. Due to the popularity of these events, there may be extended wait times.

Sunday, April 28, Manhattan, Columbia University/Teachers College (120th St between Broadway & Amsterdam Ave), cars approach from 122nd Street down Amsterdam Ave. This event will also feature an info table, the blue and green recycling mascots, and a mobile Recyclarium exhibit.

Depending on the product, materials collected during the DSNY SAFE Events will be recycled, blended for fuel, or sent to licensed hazardous waste treatment facilities for safe disposal. If you can't participate in these events, please keep in mind that there are many options year round to handle the following items: auto products, batteries, cell phones, electronics, fluorescent lamps, latex paint, mercury devices, and syringes. See www.nyc.gov/wasteless/harmful to learn more.

For additional information on the SAFE events, visit www.nyc.gov/safedisposal or call 311.

Emergency boiler repair

The Department of Environmental Protection will issue an Emergency boiler work permits. A completed permit application must be filled with the DEP within 30 day of receiving a temporary emergency work permit.

- kiang@dep.nyc.gov

Federal Home Loan Bank of New York

\$1 billion in Disaster Relief Funding available to 340 community based lenders to help rebuild in the states of New York and New Jersey. The funding is available to be used as immediate "gap funding". The \$1 Billion CLP commitment can be used for any residential lending activity for households whose

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incomes are at or below 115% of the area median income. The funds can be used for Public/Private infrastructure projects, such as roads, utilities, and sewers.

- 212-441-6700
- www.fhlbny.com

Governor Cuomo's Disaster Homeownership Repair and Rebuilding Fund

This is a grant and does not require repayment. The grant can provide up to an additional \$10,000 for Survivors who have already qualified for FEMA Housing Assistance and received the Max Grant of \$31,900, and the FEMA award did not cover the full cost of making essential repairs. This funding cannot duplicate assistance received from other governmental agencies or insurance. Residents will be automatically referred to this program.

- 855-697-7263
 - Hotline Information – How to prepare for the next storm; Agency Contacts; Donations; Help repairing homes; Power reconnections; Home evacuations/shelters

Home Affordable Modification Program

Homeowners struggling to stay in their homes may be eligible to apply for the Home Affordable Modification Program (HAMP) in order to lower their monthly mortgage payments and make them more affordable. Homeowners should contact their mortgage servicer as soon as possible to begin the HAMP evaluation process. In order to help with the housing crunch, homeowner eligibility has been widened to include:

- Homeowners who are applying for a modification on a home that is not their primary residence, but the property is currently rented or the homeowner intends to rent it.
- Homeowners who previously did not qualify for HAMP because their debt-to-income ratio was 31 percent or lower.
- Homeowners who previously received a HAMP trial period plan, but defaulted in their trial payments.
- Homeowners who previously received a HAMP permanent modification, but defaulted in their payments, therefore losing good standing.
- www.makinghomeaffordable.gov/programs/lower-payments/Pages/hamp.aspx

Home heating oil tank assistance

Homeowners with home heating oil tanks should be aware that their tanks may have been damaged or at risk of leaking as a result of Sandy and may be eligible for assistance with clean-up from the NY Dept of Environmental Conservation:

- 718-482-7376

National Grid

National Grid is offering funding up to \$1,000 for our residential customers that sustained physical damage and lost natural gas service as a result of the hurricane and flooding. To be eligible for this program, the **applicant must**:

- Be a National Grid residential gas heating customer with an active account; and
- Have a service address within the National Grid gas franchise area in New York City or on Long Island, and
- Be located in a county within an area declared a "State of Emergency", by New York State and/or the Federal government, and
- Have sustained damage of \$3,000 or greater.

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How to obtain funding: Eligible customers must visit a Hurricane Sandy Relief Center or call 1-877-MY-NGRID (1-877-696-4743) for additional information. Documentation required:

- A recent National Grid gas heating bill.
- Photo ID (a valid driver's license or government- issued ID).
- Documentation of damage caused by Hurricane Sandy such as estimates or proposals for required repair work and/or invoices for completed repairs.
- A voided, cancelled check.

National Grid will verify that the customer's account is active. This fund is being administered by HeartShare Human Services of NY. Documentation should be sent to HeartShare at Sandy.Relief@heartshare.org or be faxed to **718-422-5961**. Validation of income will be made through HeartShare prior to funds being awarded. Checks will be issued within a two-week period through HeartShare following validation of program eligibility by National Grid. **This program will be available through March 31, 2013, or as long as Hurricane Sandy Relief funding is available.** National Grid reserves the right to change or terminate this program at any time. Any false statements or attempts to deceive National Grid may be subject to legal inquiry and prosecution.

- For more information about this program, please contact: 1-877-MY-NGRID (1-877-696-4743).

NYC Mayor's Office

New business Recovery Zone and other initiatives to help small businesses impacted by Hurricane Sandy. Contact: Marc LaVorgna or Julie Wood at 212-788-2958 or Patrick Mancie (NYCDEPC) 212-312-3523.

- www.nycedc.com

Operation Hope

Assists individuals with the short, medium and long term economic and financial challenges following a disaster. Free financial services includes, Disaster Recovery Budget, paying mortgages on destroyed home, home inspections and repair contracts, assistance with Creditors, referrals to Government and private agencies, replacement of documentation, insurance claims assistance and recovery seminars and financial case management.

- 888-388-4673 (HOPE)

U.S. Department of Housing and Urban Development

To expand housing options for families displaced by Hurricane Sandy, HUD is allowing local public housing agencies to increase their rent payment standard up to 120 percent of the published "Fair Market Rent" (FMR), thereby giving low-income families more options in finding available housing. For families impacted by Hurricane Sandy, HUD is granting a 90-day moratorium on foreclosures and forbearance on foreclosures of FHA-insured home mortgages.

- portal.hud.gov/hudportal/HUD

Food

City Harvest

City Harvest exists to end hunger in communities throughout New York City. We do this through food rescue and distribution, education, and other practical, innovative solutions.

- **City Harvest Hurricane Sandy Food Relief Hotline: 646-412-0979**
- www.cityharvest.org

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Food Bank For New York City

Food Bank For New York City recognizes 25 years as the city's major hunger relief organization. Working to end food poverty and increase access to affordable, nutritious food for low-income New Yorkers throughout the five boroughs, the Food Bank's initiatives focus on direct services, food sourcing and distribution, education and nutrition, financial empowerment, disaster relief and policy and research.

- **FBFNYC: 212-894-8060**
- www.foodbanknyc.org/news/food-program-locator

New York City food resources

- Call 311 or go to <http://www.nyc.gov/apps/311/homepage.htm>.
- Locations where prepared food is available: www.nyc.gov/html/misc/html/2012/hot_food.html

New York City Hunger Hotline

- 866-888-8777

Supplemental Nutrition Assistance Program (SNAP),

formerly known as the Food Stamps Program, is a government program that provides supplementary funds with the goal of allowing food insecure families to afford nutritious meals

- **SNAP Hotline: 516-805-1642.**

Health and Crisis Counseling

Dental Lifeline Network

(formerly the National Foundation of Dentistry for the Handicapped) is a national humanitarian organization providing access to comprehensive dental services for people with disabilities or who are elderly or medically at-risk. Dental Lifeline Network provides these services through a national network of direct service programs that involve 15,000 volunteer dentists and 3,200 volunteer labs.

Medicaid covers dental. However, **MEDICARE** does not. Dental Lifeline offers donated services to cover this gap when appropriate. These are dentists that donate their services to (1) permanently disabled, (2) medically at risk, (3) 65 yrs or older.

- Contact cmontero@dentallifeline.org or call 212-598-9000.

Disaster Chaplaincy Services

Disaster Chaplaincy Services is a 501 (c) (3) nonprofit, nonsectarian organization whose purpose is to assure skilled and appropriate interdisciplinary spiritual care for all people affected by disasters in the New York tri-state area. We do this by recruiting, screening, orienting, training, educating, deploying and supervising chaplains on behalf of the religious communities of the tri-state region.

- PO Box 7373, New York, NY 10116
- 24 hour hotline 646-210-9321
- www.disasterchaplaincy.org

Disaster Distress Helpline

- The Disaster Distress Helpline offers 24/7/365 disaster crisis counseling and support to anyone, anywhere in the US via a toll-free, multi-lingual **hotline** (1-800-985-5990) and **SMS** (text 'TalkWithUs' to 66746; Spanish-speakers can text 'Hablanos' to 66746)
- 24 hours a day 7 days a week direct counseling

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- 1-800-985-5990
- Text 'TalkWithUs' to 66746, Spanish speakers can text 'Hablanos' to 66746
- For more information on the Disaster Distress Helpline and disaster distress, coping tips, materials and more, please visit disasterdistress.samhsa.gov/ or contact Joe Samalin, Outreach and Training manager at jsamalin@mhaofnyc.org

Hurricane Sandy recovery and your health

(NYC DOH)

New Yorkers living in communities affected by Hurricane Sandy face many challenges as they rebuild their homes and their lives. This site provides information on health issues associated with living in flood-damaged areas and around large-scale reconstruction, and on resources that are available.

Health issues:

- [Advice for those living in homes without heat](#)
- [Information on how to make home repairs safely – controlling dust, removing mold, cleaning sewage backups](#)
- [Updates on outdoor air quality](#), and [water quality](#)
- [Tips for staying healthy](#)
- [Stress and Mental Health Issues](#)
- [News updates for communities affected by the hurricane](#)
- <http://www.nyc.gov/html/doh/em/html/home/home.shtml>

Jewish Board of Family and Children's Services

Provides a comprehensive network of mental health and social services for individuals and families at every stage of life. **Provide mental health and budget counseling. Monday through Friday 9am to 5 pm**

Must have appointment.

- 135 West 50th St, New York, NY 10020
- 212-582-9100 or toll-free 1-888-523-2769
- www.jbfc.org

Mental Health Association of Nassau County, Inc.

The Mental Health Association of Nassau County, Inc., continues to be here to support our neighbors in their time of need. **We are here 7 days per week from 9am to 6pm.** If you need local mental health information and referral, please call our Helpline:

- 516-504-HELP (4357)
- 16 Main Street, Hempstead, NY 11550

Mobile medical van locations

Mobile medical vans staffed with primary care providers who will be able to provide medical care and distribute commonly prescribed drugs are now available at several locations in the Rockaways, Brooklyn, and Staten Island. **Van operate 9AM to 5PM Monday through Friday .**

- Call 3-1-1 for current locations
- www.nyc.gov/html/misc/html/2012/medical_vans.html

National Suicide Prevention Lifeline

- 800-273-8255

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Project Hope crisis counseling program

Project Hope offers confidential, free supportive crisis counseling, education, development of coping skills and linkage to resources for those affected by Hurricane Sandy. Trained crisis counselors meet with individuals at time and location that is convenient for them. Contacting LIFENET, a 24/7 help line, matches callers with their local Project Hope provider agency.”

- LIFENET (Project Hope) phone number is: i-800-LIFENET (1-800-543-3638).

Warming centers

- www.nyc.gov/html/misc/html/2012/warming_ctr.html

Housing

American Red Cross Move In-Assistance Program

The Red Cross will provide financial assistance to clients moving from transitional to long-term accommodations. They will fund expenses such as **first month's rent, security deposits, broker's fees, and moving costs. Undocumented people are eligible! Call 877.733.2767.**

Goal: The objective of the Red Cross Sandy recovery program for move-in assistance is to assist clients in moving from temporary housing situations to a sustainable housing solution. The program goal is to support clients in reestablishing a sustainable living environment without duplication of benefits.

Eligibility Criteria:

Client's primary home has been destroyed (made uninhabitable) as a result of Superstorm Sandy; AND

ONE OF THE FOLLOWING THREE APPLIES:

1. Client was living in TSA-funded hotel as of 12/17/12; or
2. Client has a Max Grant from FEMA; or
3. Client is ineligible for FEMA assistance.

AND ALL OF THE FOLLOWING APPLY:

- Client has a demonstrated financial need which is preventing them from moving from establishing a long-term, sustainable living situation.
- Client has not received other funds (governmental or non-governmental) that meet the same financial need.
- Red Cross move-in assistance, when combined with all other resources, will allow client to move into long-term housing which is financially sustainable by the client.

Assistance to families and individuals may include:

- Eligible clients may receive up to \$10,000 for the following expenses:
- Home Repairs: To make owner-occupied primary residence habitable
- Rent: First/last month's rent
- Security Deposit: Up to two months
- Utility Deposits: May be paid to establish services at a new residence
- Other Housing Related Expenses: Reasonable housing application fees, storage, moving costs, brokerage fees and certificate of occupancy related items
- Transportation

NY Hurricane Sandy Recovery Resources

- Temporary Housing: Up to 30 days
- Furniture and Appliances: As a necessity for the client moving into/back into sustainable housing

The Red Cross provides assistance based on documented disaster caused needs. It is important to remember that the Red Cross does not have the scale of resources of government. We are using the donations entrusted to us to the greatest extent possible to meet remaining needs and help ensure that people do not fall through the cracks.

Common Ground

Our mission is to strengthen individuals, families, and communities by developing and sustaining exceptional supportive and affordable housing as well as programs for homeless and other vulnerable New Yorkers.

Common Ground prioritizes individuals who historically were perceived as unreachable and “unhouseable”: those who have lived on the streets for years, who have the most debilitating mental and physical health conditions, and/or who have suffered significant adversity (childhood abuse or neglect, long-term foster care placement, traumatic military combat) that contributed to their homelessness. Despite being the primary consumers of substantial public resources, these special needs groups have been consistently marginalized or ignored by conventional outreach, shelter, and housing systems.

- www.commonground.org

Community Development Block Grant (CDBG) program

A federal grant distributed to localities to fund neighborhood redevelopment, economic development, and community services. Eligible uses include acquisition, rehabilitation, or demolition of real estate. Any central city of an MSA, local government of over 50,000 people, or urban counties with at least 200,000 people automatically qualifies for formula-based funds from HUD. The formula allocation for CDBG funds is based on poverty levels, population, growth lag, overcrowding in housing, and the age of housing. Once receiving funding, the recipient must ensure that at least 70 percent of all funds are used for people with low or moderate incomes. NYS HCR oversees the distribution of a state-wide CDBG program, while the City of New York receives a direct allocation from HUD. About 60 percent of the City’s allocation is used by HPD for housing services.

- <http://www.nyshcr.org/AboutUs/Offices/CommunityRenewal/>

Convoy of Hope

has established recovery operations in Freeport, NY, and has insulation and drywall available to organizations and individuals who are working with disaster case management. Establishing a presence through warehousing of rebuilding supplies, Convoy of Hope looks to participate with other organizations as they walk along with clients and the process of repairing and rebuilding their homes.

Convoy of Hope is also engaged in debris removal throughout the area.

For more information and questions about Convoy of Hope’s services, please contact:

Stacy Lamb
Convoy of Hope
417-230-3964 cell

- slamb@convoyofhope.org

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Directory of New York City Affordable Housing Programs

New York City has a long history of government intervention in residential housing markets, resulting in more than 175 affordable housing programs reflecting a wide range of goals and strategies. The Directory of New York City Affordable Housing Programs (Beta) catalogues this remarkable variety for those who develop, work with, study or live in the housing affected by these programs.

- <http://furmancenter.org/institute/directory/>

FEMA housing resources

The Federal Emergency Management Agency and our federal partners are working closely with the state to address the housing needs of New Yorkers displaced by Hurricane Sandy. Our priority is to help survivors move out of hotel rooms and into apartments or their safe, repaired homes. FEMA has identified rentals in the area damaged by Hurricane Sandy and is working to match survivors to that available housing. A goal is to place survivors in rentals within their neighborhoods, or as close as possible to those areas. This not only is better for survivors, it helps neighborhood businesses.

Our goal is to maximize the number of people who are able to move back into their own homes; and for them to get home as quickly as possible. There are several programs in place to help ease this housing crunch in a place where there is always a housing crunch.

Rental Assistance

Renters with a need for housing because of storm damage to their dwelling may be eligible for a FEMA temporary rental grant. This assistance may be provided while renters are working to accomplish a permanent housing plan.

Returning to a permanent home is a significant milestone on the road to recovery. FEMA rental assistance may last for up to 18 months from the date of declaration. So it's important for survivors to have a permanent housing plan.

FEMA has a Housing Portal at asd.fema.gov/inter/hportal/home.htm to help families find rental units. In addition to apartments or homes normally available, the portal identifies units provided by our federal partners.

U.S. Department of Housing and Urban Development

- <http://portal.hud.gov/hudportal/HUD>

The U.S. Department of Housing and Urban Development, led by Secretary Shaun Donovan, is also playing an active role in providing temporary housing to storm-displaced families. HUD has identified thousands of available units in HUD-assisted housing and is getting that information to displaced individuals, primarily at Disaster Recovery Centers.

The Department has also increased fair market rental allowances to make it easier for displaced Section 8 voucher recipients to find replacement housing, and is allowing owners of HUD-funded senior developments the flexibility to open up vacant units to storm evacuees.

Secretary Donovan was also instrumental in bringing together New York City and State government officials and real estate trade groups in the aftermath of the storm to find housing for New York displaced families. This has led to a government and private sector partnership that gives displaced families greater options in finding vacant apartments that are affordable and safe.

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For more information on New York's disaster recovery, visit www.fema.gov/SandyNY, www.twitter.com/FEMASandy, www.facebook.com/FEMASandy and www.fema.gov/blog.

HASA Housing Services

The Human Resource Administration's HIV & AIDS Service Administration (HASA) provides emergency, transitional, permanent housing assistance, and rental assistance services to individuals and families with AIDS.

- <http://www.nyc.gov/html/hra/html/directory/hasa.services.shtml>

HomeBase Homeless Prevention Program

HomeBase is Citywide program designed to help families and individuals overcome immediate housing problems that could result in becoming homeless, and to develop a plan for long-term housing stability. Program services are crafted to meet the unique needs of each individual or family and to help meet the demands of maintaining a household.

- http://www.helpusa.org/programs/homeless_prevention_programs

Neighborhood Housing Services of New York City, Inc. (NHSNYC)

If you need emergency loan assistance, NHSNYC provides **emergency home repair loans**. Please phone 212-519-2500 or contact one of our offices for more information:

Manhattan

Neighborhood Housing Services of New York City, Inc.: 212-519-2500

NHSNYC NeighborWorks Homeownership Center: 718-230-7610

Brooklyn

Neighborhood Housing Services of Bedford-Stuyvesant, Inc.: 718-919-2100

Neighborhood Housing Services of East Flatbush, Inc.: 718-469-4679

The Bronx

Neighborhood Housing Services of the North Bronx, Inc.: 718-881-1180

Neighborhood Housing Services of the South Bronx, Inc.: 718-992-5979

Queens

Neighborhood Housing Services of the Northern Queens, Inc.: 718-457-1017

Staten Island

Neighborhood Housing Services of Staten Island, Inc.: 718-442-8080

Neighborhood Recovery Fund

NRF is an emergency fund administered by Sustainable Neighborhoods, an affiliate of the Center for New York City Neighborhoods (CNYCN), and funded by Goldman Sachs Gives. The fund was created to provide immediate financial assistance to homeowners affected by Hurricane Sandy. NRF provides eligible homeowners with up to \$5,000 in assistance in the form of a grant or interest-free loan. Visit <http://www.cnycn.org/nrf> for more information.

Call 311 or 646-786-0888 to be connected with a free housing counselor or legal services provider who will work with you to submit your NRF application and resolve other housing issues. Homeowners may not apply for NRF without the assistance of a qualified counseling or legal services provider. Service providers do not charge fees for their services.

- Email: <mailto:nrf@cnycn.org>

NY Hurricane Sandy Recovery Resources

- Fax: 646-349-1578
- Call: 646-786-0897
- Website: www.cnycn.org/nrf

NeighborWorks

Colleagues at the Regional Catastrophic Preparedness Grant Program for NJ/NY/CT/PA recommended a new document created by NeighborWorks to assist survivors from Super Storm Sandy recover their home and communities, "Navigating the Road to Housing Recovery."

There is also a calendar of upcoming events that may be useful to your constituents/clients.

- <http://www.nw.org/network/aboutus/SuperstormSandy.asp>
- http://www.nw.org/network/aboutus/documents/HousingRecoveryHurricaneSandy030513_000.pdf

NYC Buildings Department

Post-storm information

- www.nyc.gov/html/dob/html/news/storm_update.shtml

NYC Department for the Aging

The NYC Department for the Aging (DFTA) provides a comprehensive online listing of senior housing operating within the five boroughs. The information can be viewed by borough or by entering a zip code for the desired area: <https://a069-webapps12.nyc.gov/egovt/housing/index.cfm>.

Senior Housing Resource Guide

In addition to providing information about types of senior housing, this comprehensive Guide is a good resource for people of any age who want to find subsidized housing through lotteries. The *Guide* also lists city, state and federal websites, addresses and phone numbers; describes housing benefits, rights and protections; lists sources of financial/legal assistance and contact information for non-profits providing housing assistance; and provides information about housing courts in the five boroughs.

- www.nyc.gov/html/dfta/downloads/pdf/benefits/Housing_Guide_11.pdf

NYC Department of Consumer Affairs

offers an "Instant License Check" to determine if a specific contractor is licensed.

- http://www.nyc.gov/html/dca/html/licenses/license_check.shtml

NYC Department of Homeless Services

Operates emergency housing, shelters, hotels, SOR (Single Occupancy Residence)

- <http://www.nyc.gov/html/dhs/html/home/home.shtml>
- Call 3-1-1

Department of Homeless Services Intake Centers

If you are in need of immediate emergency housing, you should go to a family or single adult shelter intake center.

- ***Families***

The Path Office is the intake center for families in need of emergency housing. The Path office is open 24 hours a day, seven days a week:

NY Hurricane Sandy Recovery Resources

Prevention Assistance and Temporary Housing (Path) Office
346 Powers Avenue
Bronx, NY 10454

- ***Adult Families with No Children Under 21***

Adult families with no children under 21 should go to the Adult Family Intake Center (AFIC) -- www.nyc.gov/html/dhs/html/homeless/famserv.shtml#afic -- located in Manhattan. AFIC is open 24 hours a day, seven days a week.

Adult Family Intake Center (AFIC)
29th Street and 1st Avenue
Manhattan, NY 10016

- ***Single Adult Women***

There are three intake centers for single adult women in need of emergency housing:

Brooklyn Women's Shelter
116 Williams Avenue
Brooklyn, NY 11217

Franklin Shelter
1122 Franklin Avenue
Bronx, NY 10456

Jamaica Armory (Women)
93-05 168th Street
Jamaica, NY 11434

- ***Single Adult Men***

There is one intake center for single adult men in need of emergency housing:

30th Street Intake
400-430 East 30th Street (near 1st Avenue)
New York, NY 10016

NYC Dept of Housing Preservation and Development

While few of us have escaped Hurricane Sandy unscathed, we want to assure you that HPD is up and running and hard at work. Our overriding concern is to ensure the public health and safety of our fellow New Yorkers, to assess the condition of assets under our purview, to continue to carry out housing code inspection services citywide, and to ensure that our construction and demolition sites are secure. Additionally, we have been inspecting conditions at city-owned buildings under HPD's jurisdiction and will continue to do so.

- Storm Recovery Loan Program
- Homeowners who need an insurance/FEMA check endorsed by HPD when "City of New York" is listed as a payee. (updated 12/18/12)
- Listing of Recovery Resources for tenants and owners
- Please take precautions at flood damaged properties. Flood awareness tips from the NYS Division of Homeland Security and Emergency Services

NY Hurricane Sandy Recovery Resources

- <http://www.nyc.gov/html/hpd/html/home/hurricane-sandy.shtml>

NYC Housing Recovery

You can get assistance with locating rental apartments if the hurricane displaced you from your home.

The rental apartments are:

- in privately owned and managed rental buildings
- for short or long-term lease
- located in all five boroughs
- market-rate or income restricted
- www.nyc.gov/html/misc/html/2012/housing-recovery.html

The terms of the lease and type of housing will depend on your household's specific needs. The supply of this housing is limited, and the majority of housing is located in the Bronx, Brooklyn, and Manhattan. You should register with FEMA before registering for the NYC Housing Recovery program.

- <http://www.nyc.gov/apps/311/allServices.htm?requestType=topService&serviceName=NYC+Housing+Recovery>

NYC Housing Recovery Portal

As a result of Hurricane Sandy, many New Yorkers across the City are unable to stay in or return to their homes. This has created a demand for immediate, short-term and long-term housing in a real estate market that is very tight and has extremely low vacancy rates. **NYC Housing Recovery Portal** helps impacted New Yorkers learn about housing options and provides guidance on how to pursue them on their own or with help from the City.

- www.nyc.gov/html/misc/html/2012/housing-recovery.html

New York Mortgage Coalition

To create and protect affordable home ownership in the New York Metro area. Counseling to assist with affordable housing, insurance issues.

- 50 Broad St Suite 1125, New York, NY 10003
- 212-742-0762
- www.nymc.org

NYS Department of Homes and Community Renewal

The need for safe, decent and affordable housing remains an ongoing challenge for the State of New York. This agency is committed to meeting this worthy challenge in comprehensive and innovative ways. The programs described below reflect our aim of advancing our housing goals for the benefit of our customers, *the people of New York State*.

- <http://www.nyshcr.org/AboutUs/affhsg.htm>

Partnership for the Homeless

We've placed a special focus on populations for whom homelessness is on the rise or assistance is underrepresented, developing models of practice that address each of their unique needs.

- **Families and Children** — now comprising the largest segment of New York City's homeless population.
- **Older Adults** — one of the fastest growing and most marginalized homeless constituencies in New York City.

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- **Chronically Ill** — especially homeless individuals coping with or at-risk of HIV/AIDS who are often disconnected from health care.

305 Seventh Avenue, 13th Floor

New York, New York 10001

Phone: 212-645-3444

Fax: 212-477-4663

E-mail: info@pftth.org

- partnershipforthehomeless.org/

Rental assistance

Rental assistance to help pay rent arrears is available from the NYC Human Resources Administration (HRA).

- www.nyc.gov/html/dhs/html/atrisk/behindrent.shtml

Immigrants and Refugees

New York Immigration Coalition referral service

The New York Immigration Coalition (NYIC) is an umbrella policy and advocacy organization for more than 200 groups in New York State that work with immigrants and refugees.

- 137-139 W. 25th Street, 12th floor, New York, NY
- 212-627-2227
- www.thenyic.org

In-Kind Donations

Within this section is a list of local non-profit organizations taking dealing with donated materials and products for recovery efforts. Donations made to these organizations, both monetary and in-kind, go towards helping fund their ongoing efforts in assisting with the recovery.

Also within this section are some of the resources available to individuals and organizations either looking to donate or receive in-kind donations.

Organizations Accepting and Offering Donations

Goodwill Industries of Greater New York and Northern New Jersey

Distributing clothing vouchers to those affected by Hurricane Sandy. Please bring your FEMA number with you to your local store or call for more information on these vouchers.

- Main Office: Goodwill Industries of Greater New York & Northern New Jersey, 4–21 27th Avenue, Astoria, NY 11102
- Main Number: 718-728-5400
- Website: www.goodwillnynj.org
- Store Locator: www.goodwillnynj.org/shop/goodwill-store-locations
- What to Donate: www.goodwillnynj.org/donate-goods/what-donate
- Items Not Accepted: www.goodwillnynj.org/donate-goods/items-not-accepted

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Goodwill is offering up to **\$50 per family member** affected by Hurricane Sandy to shop in their stores **for clothing and household items**. Clients must bring proof that they were affected by Hurricane Sandy, i.e. FEMA claims, and proof of how many family members they are shopping for (not every person in the family has to come in as long as one person has proof of each individual). Items such as electronics and furniture are NOT a part of this program.

Salvation Army Greater New York Division

Though the initial emergency-response phase for Hurricane Sandy has been completed, the longer-term community-recovery process continues. The Salvation Army remains committed to moving forward in meeting the ongoing material, emotional, and spiritual needs of individuals and families impacted by Hurricane Sandy.

Product donations made to the Salvation Army go to those in need by either providing a necessity to a client or by helping fund the multiple services the Salvation Army of Greater New York offers.

- Main Office: 120 W. 14th Street New York, NY 10011
- Main Number: 212.337.7200
- Main Site: www.use.salvationarmy.org/gnyd
- Information on Donating Goods: www.satruck.org/donate-goods
- Long Term Recovery Information: bit.ly/14Ogg6M

Resources for Acquiring or Donating Material Items

National Donations Management Network/NYC AidMatrix

The National Donations Management Network (NDMN, aka AidMatrix) is a disaster-specific resource designed to make it as easy as possible to donate and accept financial support, product donations or volunteered skills and time. The portal provides an online platform to review and claim in-kind donations as well as post needs. Donations can be posted as general offers or as pledged donations to fill an organization's posted need.

- New York City Portal: www.nyc.gov/stuffexchange and select the AidMatrix link.
- New York State Portal: www.ndmn.us/ny

NYC WasteMatch

NYC WasteMatch is New York City's free online donations portal and materials exchange service, created and funded by the NYC Department of Sanitation. By linking in-kind, private-sector donors with nonprofit recipients, NYC WasteMatch facilitates the exchange of over 700 tons of donated items each year. In addition to providing a source of donated materials for nonprofits in times of recovery, NYC WasteMatch keeps valuable resources out of the waste stream year-round while helping groups fill client-needs and find outlets/recipients for donations and supplies.

- Main Number: 212.650.5832
- Website: www.wastematch.org
- Available Items: www.wastematch.org/exchange

NYC Stuff Exchange

NYC Stuff Exchange offers a quick and simple way for NYC residents to search for places in their neighborhood and throughout the city where they can donate, sell, buy, rent, or repair antiques, vintage

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items, artifacts, and other gently used goods. Use the website below to locate organizations in your area accepting donations. Plus download the iPhone app. to learn where you donate used items while you are on the go.

- Website: www.nyc.gov/stuffexchange
- iPhone App: <https://itunes.apple.com/us/app/stuff-ex/id445438603?ls=1&mt=8>

ReuseNYC

ReuseNYC is a support network for non-profit organizations handling in-kind donations and reusable goods in New York City. As a membership based organization, ReuseNYC provides *free* services, including: platforms for partnerships and development training for nonprofits and community donations programs. ReuseNYC also serves as the NYC VOAD donations sub-committee for long term recovery, in collaboration with the Salvation Army Greater New York Division – Emergency Disaster Services Division.

- Main Number: 212.650.8896
- Website: www.ReuseNYC.info

Other Offers

Honeywell EmPower NY [refrigerators]

NYSERDA/EmPower NY is giving out free refrigerators, drywall and insulation to owners or renters who meet Heap requirements until September 30th. The contact is [Virginia Walsh](mailto:Virginia.Walsh@honeywell.com).

- [917.567.4278](tel:917.567.4278)
- Virginia.Walsh@honeywell.com

Jobs and Unemployment Assistance

Community Service Society

The mission of the Community Service Society is to identify problems which create a permanent poverty class in New York City, and to advocate the systemic changes required to eliminate such problems. CSS will focus on enabling, empowering and promoting opportunities for poor families and individuals to develop their full potential, to contribute to society, and to realize social, economic and political opportunities.

- 105 E 22nd Street, #401, New York, NY 10010
- 212-254-8900
- www.cssny.org

Disaster Unemployment Assistance (DUA)

- 877-358-5306 in NY State, operates 7:30-11
- 877-358-5306 outside NY State, operates 7:30-11

Hurricane Sandy cleanup jobs

- <http://www.nyc.gov/apps/311/allServices.htm?requestType=topService&serviceName=Hurricane+Sandy+Cleanup+Jobs>

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Legal, Insurance, and Mediation Services

Brooklyn Jubilee Legal Clinic

Brooklyn Jubilee now operates our first program open to the general public. Anyone with legal questions may visit us at our trailer parked outside the Coney Island Gospel Assembly at:

- 2828 Neptune Avenue, in Brooklyn.
- Hours: Monday, Wednesday, Friday, Saturday 10am-3pm, and Thursday 2-7pm.

You do not need to be a Coney Island resident to meet with an attorney. Only Brooklyn residents with low incomes (80% Area Median Income) are eligible for services.

- Legal Services NYC has set up a central hotline for any victim of Hurricane Sandy. Phone # (347)592-2411.

Free Legal Assistance Clinics continue around the city. Check this link to find the nearest walk-in clinic for you — <http://www.mynewyorklegalhelp.com/nydisasterlegalclinics/>

Disaster Legal Services (DLS)

- 800-699-5636, operates M-F, 9-5. Provide name and number of donated legal services.

Insurance Resource Center

The New York State Department of Financial Services is available at Cedar Creek Park daily from 8 a.m to 8 p.m. to offer residents advice on how to file an insurance claim for property damage from Hurricane Sandy. Representatives will also be present from several of the nation's largest insurance companies, including: Allstate, Metlife, New York Life, Travelers, USAA and more. For more information about the Cedar Creek Mega Recovery Center:

- www.nassaucountyny.gov/agencies/OEM/hurricane/MegaRecoveryCenter.html

Legal Aid Society

The Legal Aid Society is the nation's oldest and largest provider of legal services to the indigent. Founded in 1876, the Society provides a full range of civil legal services as well as criminal defense work, and juvenile rights representation in Family Court. Our core service is to provide free legal assistance to New Yorkers who live at or below the poverty level and cannot afford to hire a lawyer when confronted with a legal problem.

- 199 Water Street, 3rd Floor, New York, NY
- Disaster relief hotline 888 663-6880
- www.legal-aid.org

Legal Services NYC

Legal Services NYC staff and volunteers have provided hundreds of hours of humanitarian and legal help to those who have been hardest hit by this disaster. Our advocates will continue to work in communities around the City to help people access benefits, obtain safe affordable housing and handle other legal issues to help families and our communities recover. Some of the areas in which we can offer assistance are:

- **FEMA Applications:** We help prepare FEMA applications and fight improper denials.

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- **Emergency Benefits Applications:** We help prepare Emergency Food Stamps and other emergency benefits applications and fight improper denials.
- **Employment:** We help workers who have lost wages because of storm-related problems to get emergency and disaster-related Unemployment Insurance Benefits and fight improper denials.
- **Housing:** We prevent wrongful evictions, advise tenants about rent abatements, obtain repairs and help tenants to move/obtain transfers to alternate housing.
- **Foreclosure Prevention:** We work with homeowners to navigate insurance claims and apply for assistance with home repairs. We negotiate with lenders to prevent foreclosures.
- **Economic Recovery:** We help small businesses to locate legal help to address both their immediate and ongoing needs.
- **Other Civil Legal Services:** We help with many other storm-related legal problems.

For additional information and resources on Hurricane Sandy recovery, please visit <http://www.mynewyorklegalhelp.com/hurricanesandynyassistance/>.

Please call our Citywide Sandy Recovery Hotline at (347) 592-2411. The hotline is open from 10am to 3pm, Monday through Friday.

New York Legal Assistance Group

Founded in 1990, the New York Legal Assistance Group provides high quality, free civil legal services to low-income New Yorkers who cannot afford attorneys. Our comprehensive range of services includes direct representation, case consultation, advocacy, community education, training, financial counseling, and impact litigation. In the wake of Sandy, NYLAG has mobilized a legal aid disaster relief program to help victims of the storm deal in New York City and Long Island with a range of issues.

- 7 Hanover Square, New York, NY 10004
- Storm Response Legal Hotline: 212-584-3365
- Email: stormhelp@nylag.org
- www.nylag.org

New York Peace Institute

Are you in conflict with a landlord, insurance adjuster, family member, or neighbor over Sandy related issues? Mediation may be the tool for you. Even the most difficult disputes can be resolved with the help of professional mediators. Mediation is a free, safe and private way to resolve Sandy related conflicts.

Mediators guide the participants through a series of problem solving steps so they can find their own solutions. Mediators do not make decisions, but rather help the parties to share their viewpoints and generate and evaluate options.

- Alan Gross, Ph.D, Special Projects Coordinator, agross@nypeace.org
- 917-359-0444
- www.nypeace.org

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NYS Department of Financial Services

Help for homeowners, renters, and business owners with insurance-related issues stemming from damage caused by Storm Sandy. Department representatives will help residents contact their insurers if they have been unable to do so and answer questions about homeowners', renters', and business owners' insurance coverage.

Residents are encouraged to call the Department's storm hotline (800) 339-1759, which is staffed from 8 a.m. to 8 p.m., Monday through Friday, and from 10 a.m. to 5 p.m., Saturday and Sunday. Insurance information is also available on the Department's website, www.dfs.ny.gov.

United Policyholders

A national non-profit that has been helping disaster survivors navigate insurance issues on the road to recovery since 1991. The organization offers free tips, sample letters, and an "Ask an Expert" forum online at uphelp.org/Sandy. UP's Executive Director is a native New Yorker and former insurance analyst with the New York State Consumer Protection Board. UP does not accept funding from insurance companies.

Muck-out/emergency mold suppression

NYC

- Call 3-1-1

Outside of NYC

- (Long Island and Lower Hudson Valley) Call 2-1-1

Mold awareness and safe work practices trainings

April 20th - Coney Island

5:30 pm - 8:30 pm

New Church International

2002 Neptune Ave

Brooklyn, NY 11224

Cantonese Language Session

April 20th - Canarsie

10 am - 1pm

Bayview Community Center

5955 Shore Parkway

Brooklyn NY 11236

April 21st- Port Richmond

2 pm - 5 pm

Project Hospitality Conference Room

100 Park Ave

Staten Island, NY 10302

Spanish Language Presentation

April 22nd - East Village

6 pm - 8 pm

Campos Community Center

611 E. 13th St

New York, NY 10009

NYCHA residents only

April 23rd - Lower East Side

6 pm - 8 pm

Rutgers Community Center

200 Madison St

New York, NY 10002

NYCHA residents only

April 24th - Coney Island

6 pm - 8 pm

O'Dwyer Community Center

2945 W. 33rd St

Brooklyn, NY 11224

NYCHA residents only

April 30th - Dongan Hills

6 pm - 8 pm

211 Jefferson St

Staten Island, NY 10306

NYCHA residents only

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Neighborhood Revitalization NYC (NRNYC) Mold Treatment Program

What is the NRNYC Mold Treatment Program?

A new initiative paid for with private funds from the Mayor's Fund to Advance New York City, the Robin Hood Foundation and the American Red Cross and developed in partnership with the city. The Program will directly help approximately 2,000 households in affected areas deal with mold left behind by water damage from Hurricane Sandy. Neighborhood Revitalization NYC will coordinate mold treatment work. The treatment work will be conducted by environmental consultants, contractors and not-for-profit organizations, staffed by volunteers.

How do I apply for the program?

Eligible homeowners referred by NRNYC's partner network can register by calling 1-855-740-MOLD (6653). This call center will operate Monday – Friday from 9am to 6pm. In addition, 311, New York City's main source of government information and non-emergency services, will have information and can connect homeowners with the hotline.

How does a person qualify for the program?

There are two qualifying factors: the condition of the property (extent of water damage) and household income. Priority will be given to households with income up to 120% of the area median income (AMI); however, households up to 175% may qualify. Special consideration will be made to elderly homeowners under 120% AMI.

INCOME ELIGIBILITY BY % OF AREA MEDIAN INCOME (AMI)
OF THE NEW YORK CITY REGION

	120%	175%
Family of four	\$99,600	\$145,250
Family of three	\$89,640	\$130,725
Family of two	\$79,680	\$116,200
Individual	\$69,720	\$101,675

Is there a cost for the program?

This program will be free for qualified participants.

What is the process once a homeowner applies?

After a homeowner applies, NRNYC will review the application and notify the homeowner whether they qualify for the program. Homeowners who qualify will be scheduled for an environmental assessment of their property. If the environmental specialist determines that the mold treatment needs meet the criteria of the program, mold treatment will be scheduled. In addition, an environmental specialist will conduct a final assessment of the property.

Can residents who are not homeowners get mold treatment assistance?

Buildings with 1 to 4 units can qualify. The applicant must be the owner of the property to qualify for this program. The homeowner must complete and sign an access agreement to receive services. Renters can call 311 if they are having difficulties getting their landlord to address mold issues in their house or apartment.

What other mold treatment resources are available to homeowners?

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Homeowners who want to learn more about mold and how to remove it themselves can register for free mold treatment training and obtain a free mold supply kit. The trainings are supported by the Mayor's Fund to Advance New York City and led by CUNY School of Public Health at Hunter College and the University of Medicine and Dentistry, New Jersey (UMDNJ) School of Public Health, in coordination with the NYC Department of Health and Mental Hygiene (DOHMH). Trainings will take place in Brooklyn, Queens, and Staten Island. Homeowners can learn more about this program at www.nyc.gov.

Samaritan's Purse

- (516) 568-3980

Stephen Siller Tunnel to Towers Foundation

- 718-987-1931

World Cares

- (212) 563-7570, or visit the website at
- www.worldcares.org/ and fill out a needs intake form under "Get Involved."

The Salvation Army of Greater New York Hurricane Sandy Recovery Program

Updated 11 March

The Salvation Army (TSA) of Greater New York is administering outreach to affected individuals and families at Salvation Army Corps Community Centers within the impacted areas, in partnership with FEMA and the American Red Cross for survivors who remain in transitional shelters, and through specific repair and rebuilding projects throughout the Greater New York region. TSA is also participating in all Long Term Recovery Committees and Unmet Needs Committees, as well as in NYC VOAD and Long Island VOAD.

Assistance to families and individuals may include:

- Providing financial assistance to meet immediate needs, which could include food, clothing, clean-up supplies, and furniture;
- Moving costs;
- Minor rebuilding or repair costs, which could include household goods & appliances;
- Linking individuals to government and disaster recovery agencies to address unmet needs;
- Providing advocacy and support in navigating the disaster recovery process;
- Providing emotional & spiritual care through our Corps Community Centers.

For more information on recovery assistance, please call the following numbers to be connected to a disaster recovery worker:

Long Island:	(516) 478-4166
New York City:	(212) 337-7339
Staten Island:	(718) 448-8480
Brooklyn:	(718) 238-2991
Queens:	(718) 297-4860, 5315

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Small Businesses

Empire State Development Agency

- 855-697-7263
- www.empire.state.ny.us/sandyassistance.asp

Hurricane Sandy business recovery information

The NYC Department of Small Business Services (SBS) and the NYC Economic Development Corporation (NYCEDC), is coordinating a set of services to assist small businesses in recovering from Hurricane Sandy. For more information, please call 311 and ask for NYC Business Solutions.

- www.nyc.gov/html/sbs/nycbiz/html/home/home.shtml

NYC nonprofit assistance

New York City has a large nonprofit sector unmatched by any other city in size and scope of services. The nonprofit sector employs more than half a million New Yorkers, serves as a critical economic engine in many New York City neighborhoods, and provides crucial social services and enriching cultural programming to residents and visitors. The sector also comprises environmental groups and world-class educational and health care organizations that help to shape and sustain the city.

A strong nonprofit sector therefore helps to keep New York City strong.

The City is advancing a variety of initiatives to support the nonprofit sector. These include efforts to reduce costs, improve City contracting procedures, and strengthen nonprofits. This site will provide you with updates on current efforts and allow opportunities to shape reforms. You may also access helpful materials, connect with management consulting providers, and learn and share information about trainings and events.

- <http://www.nyc.gov/html/nonprofit/html/home/home.shtml>

NYC Restoration Business Acceleration Team (RBAT)

The City of New York has established the NYC Restoration Business Acceleration Team (RBAT) to assist businesses affected by Superstorm Sandy by coordinating the services, permitting and inspections needed to reopen as soon as possible. RBAT builds upon the expertise of the New Business Acceleration Team (NBAT) which has helped more than 1,000 businesses employing more than 10,000 people open more quickly—in many instances cutting in half the time required to open their doors. To date, RBAT has directly assisted 40 businesses. RBAT client managers serve as a single point-of-contact for impacted businesses, providing necessary information, coordinating scheduling with safety and regulatory agencies, and troubleshooting problems.

- <http://www.nyc.gov/html/nbat/html/rbat/rbat.shtml>

NYC Small Business Services

Businesses in NYC should apply to the NYS Small Business Development Center (NYBDC) through the NYC Department of Small Business Services Business Solution Centers. For more information, please visit:

- www.nyc.gov/sbs
- or call 3-1-1
and ask for “NYC Business Emergency Loan.”

Businesses outside of NYC should apply to the NYBDC through their local NYS Small Business Development Center. To find your local Small Business Development Center, visit:

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- www.nyssbdc.org/locations/locations.html
- 518-443-5398

New York State Small Business Emergency Loan Fund

Businesses can apply for loans up to \$25,000.

- 855-NYS-SANDY
- www.esd.ny.gov

Small Business Administration (SBA) loans

Don't let the word "business" in the name U.S. Small Business Administration (SBA) fool you. If you are a homeowner or renter, the SBA is a primary source of federal funds for long-term recovery.

The SBA's low-interest disaster loans of up to \$200,000 can help qualified homeowners repair or replace damaged real estate. In addition, renters and homeowners may get up to \$40,000 to repair or replace damaged personal property. In both cases, these SBA loans are only for damages not covered by your insurance.

After you register for federal assistance, you may receive a letter in the mail with an SBA return address. Open it and complete the forms inside. It's a critical step in the recovery process. Whether or not you want a low-interest loan, if you do not return your SBA application, you may miss out on other assistance from FEMA.

You must return the SBA application to be considered for FEMA grants that cover personal property, vehicle repair or replacement, and moving and storage expenses. You do not need to repay these grants.

You do not need to return the application to be considered for eligibility for temporary housing assistance, and grants for public transportation, medical, dental or burial expenses.

SBA customer service representatives are available to issue or accept low-interest disaster loan applications and answer questions at all New York State/FEMA disaster recovery centers and 18 SBA business recovery centers. To find the nearest disaster recovery center, check out the disaster recovery center locator at www.FEMA.gov/disaster-recovery-centers or, with a tablet or smartphone, go to m.fema.gov. You may also text "DRC" and your Zip Code to 43362 (4FEMA). For example, if you lived in Staten Island, you would text: "DRC 10301." If you have a speech disability or hearing loss and use a TTY, call 800-462-7585 directly; if you use 711 or Video Relay Service (VRS), call 800-621-3362. To locate the nearest business recovery center, visit www.sba.gov or call 800-659-2955 (TTY 800-877-8339.)

Applicants may also apply online using the Electronic Loan Application via SBA's secure website at DisasterLoan.SBA.gov/ELA. More information is available by calling the SBA Disaster Customer Service Center toll-free number, 800-659-2955 (TTY 800-877-8339.) Assistance is also available by sending an email to DisasterCustomerService@sba.gov or by visiting www.sba.gov.

Transportation

Rockaway Ferry schedule

Seastreak continues to operate a temporary ferry service between the Rockaways and Manhattan.

- www.seastreakusa.com/viewpage.aspx?page=Brooklyn

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Voluntary Agencies, resources for

Child's Warehouse

The Child's Warehouse is a multi-agency facility operated by Transform-US, Occupy Sandy, and the Metropolitan Council on Jewish Poverty. It is located at 3052 W. 21st Street, Brooklyn, NY, 11224 in Coney Island, adjacent to the Coney Island Boardwalk. The 63,000 square foot warehouse is utilized by recovery organizations for storage, trainings, volunteer coordination, and other recovery programs. Located 30 minutes from the Rockaways, Staten Island, and Red Hook, the warehouse program supports Hurricane Sandy recovery efforts in New York City. The warehouse can receive large shipments and is equipped for efficient operations. Interested partner agencies can enter a memorandum of understanding, gaining access to the warehouse for staging of recovery operations. Long Term Recovery Groups, Case Managers, and other recovery efforts can access the warehouse programs and general donations inventories to assist people they help. The Warehouse also finds supplies and rebuilding materials from donors for organizations, using a dedicated National Donations Management Network (NDMN/Aidmatrix) portal, and other donor sources.

For volunteer events and other updates, please see our FaceBook page:

<http://www.facebook.com/ChildsWarehouse>

Interested parties please contact Dan Compitello at 917.484.0282, childwarehouse@gmail.com.

Volunteering

American Red Cross

The American Red Cross in Greater New York prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors. The American Red Cross is always there in times of need, aspiring to turn compassion into action so that all people affected by disasters across the country and around the world receive care, shelter and hope.

- 520 West 49th Street, New York, NY, 10019
- 877-733-2767
- www.nyredcross.org

New York Cares

New York Cares meets pressing community needs by mobilizing caring New Yorkers in volunteer service.

- 65 Broadway, 19th Floor
- New York, NY 10006
- General line 212-228-5000, Project sign-up hotline 212-402-1101
- www.newyorkcares.org

Occupy Sandy

Occupy Sandy is a coordinated relief effort to distribute resources and volunteers to help neighborhoods and people affected by Hurricane Sandy.

- interoccupy.net/occupysandy/volunteer/
- occupysandy@interoccupy.net

Stephen Siller Tunnel to Towers Foundation Headquarters

Volunteers can begin showing up at 8:30am. Those wishing to help victims gut and clean out

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homes, as well as other various needs, are welcome. 8:30am-5:00pm daily (until further notice for hurricane relief efforts). Contact:

- Anthony Navarino,- Hurricane Sandy Relief Coordinator
- 2361 Hylan Boulevard, Staten Island, NY 10306
- Office: 718-987-1931
- Fax: 718-987-3909
- Cell: 917-607-7408
- tony.navarino@tunnel2towers.org

Stephen Siller Tunnel to Towers Hurricane Relief Center

9am - 3pm daily. Open for hurricane victims from Zone A; must show Identification or FEMA registration. Volunteers for Center can show up starting at 8:30am. Stock shelves, obtain goods from stock for walk-ins, make deliveries to victims' homes as needed, unload trucks.

- 2271 Hylan Boulevard, Staten Island, NY 10306

World Cares Center (WCC)

World Cares Center fosters safe and effective disaster preparedness, response and resiliency within communities. World Cares Center (WCC) collaborates with community groups, municipalities, and relief agencies to more effectively integrate and utilize community volunteers, to prepare citizens to safely participate in their communities' emergency response, and to foster recovery and resilience in those communities affected by disaster. World Cares Center delivers unique educational and resilience-building services through its Disaster Preparation & Trauma Mitigation program. **Debris removal and mold remediation.**

- 520 8th Ave Suite 210B, New York, NY
- www.worldcares.org

Administers Volunteer Coordination Centers in the Rockaways and Staten Island focused on coordinating and training volunteers to aid those affected by Superstorm Sandy. WCC partners with numerous grassroots organizations such and is focused currently on muck-out and mold suppression services.

- For Staten Island services, please contact Michelle Bascome at mbascome@worldcares.org.
- For Rockaways services, please contact Andi Broffman at abroffman@worldcares.org.
- For all other inquiries, please contact World Cares Center at (212) 563-7570 or visit the website at www.worldcares.org/.

Additional Resources for Long Island (Nassau and Suffolk Counties)

Adult care in Nassau County

Adult Protective Services (APS)

Accepts all referrals of adults, over the age of 18 years, who are alleged to be incapable of caring for themselves because of a physical or mental incapacity and/or are abused, neglected or financially exploited by others; and have no one willing or able to assist them responsibly. Services may be provided free, without regard to income. A caseworker will visit the person in his/her home within 24 hours, if the allegation is life threatening; and within 3 working days, if

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non-life threatening. It uses a case management approach to evaluate eligibility for homemakers, counseling, financial management services, and medical services. Anyone making a referral to Adult Protective Services in good faith is protected from civil liability.

- 516-227-8083.

Adult Preventive Services

provides help for those adults who demonstrate a need for assistance in managing their activities of daily living, Adult Preventive Services is ready to help adults in need. Services may include medical and/or psychiatric support services, homemaking and financial management services.

- 516-227-8083.

Family-Type Homes for Adults

Provides a family living situation for adults who need supervision and care. Caring people open their homes to adults that are mentally or physically impaired who do not require the skilled care of a nursing facility. A request to become a Family-Type Homes for Adults operator or to refer an interested adult may be made directly to the office of Adult Services at:

- (516) 227-8083.

Adult Financial Management Services

Program is available for adults who are not able to manage their finances. It ensures the proper use of a person's income/resources and prevents the mismanagement and financial exploitation of those funds by others. A referral may be made at our Information, Resource and Referral Services Unit by calling:

- 516-227-8395.

Post Institutional Services

Program coordinates with the Department of Mental Health and State private psychiatric hospital units to ensure the proper discharge of patients into the community with the necessary social service support. The coordinator of this program may be reached at:

- (516) 227-8488.

Homemaking Services

Program provides for in-home care for adults who need assistance with their activities of daily living in order to delay or prevent placement in nursing homes or other institutions.

- 516-227-8395.

All Hands Volunteers

All Hands is doing mucking, gutting, and mold treatment. Our mucking and gutting is generally in support and preparation for our mold treatment, though by no means exclusively. We are currently targeting 100 houses for mold treatment from January 7 to July 7. It is important to note that we're not offering professional mold remediation or certification of our process. If a client needs such certification for a contractor or insurance, I would direct them to the Better Business Bureau's listing of environmental services on Long Island: <http://www.bbb.org/new-york-city/accredited-business-guide/environmental-testing-consulting/4040>.

Our requirements to be able to treat for mold in a house are:

NY Hurricane Sandy Recovery Resources

- There must be electricity to the house. The house doesn't need to have been rewired, but there must be power to, if not past, the breaker panel.
- The house must be securable. This is typically by locking the doors and windows and putting a realtor's key box on the door for our teams to access the house. In some cases, if residents are present full-time, this isn't necessary, but is still our preference
- During cold weather, the house must have heat. If it is above about 45 degrees, we can heat the house with our portable heaters.
- The homeowner must be willing to let us gut the house to the extent necessary for mold treatment to be effective. This varies from house to house, but usually includes bathrooms, drywall to four feet or eight feet, all furniture and possessions, and often floors.

We don't have formal financial criteria or vetting in place. Our intent is, by working in and reaching out to low-income areas we will reach the most vulnerable.

We're working in and around Long Beach, Island Park, Oceanside, East Rockaway, and Freeport. We have worked as far as Wantagh, Massapequa, South Hempstead, Valley Stream, and essentially anywhere within about a half hour drive of our base in Long Beach.

Our turnaround time to call back homeowners is pretty fast, usually the same day or the next day. Our turnaround for the assessor to visit is also fast, usually one to three days. Our turnaround for work to start is usually one to two weeks after assessment. Gutting can take anywhere from half a day to six days. Treating for mold, including drying, can take from 48 hours to eight days.

To refer cases to us, your agents or clients can call (516) 362-6493, or email sandyresponse@hands.org.

Coalition Against Child Abuse and Neglect

Is there a child you know under the age of 18:

- who is being left home alone, not provided with enough food, dressed inappropriately for the weather, or frequently absent from school?
- who is being touched inappropriately or in a sexual manner by a parent or caretaker?
- who is being hit, punched, slapped, kicked, or beaten by a parent or caretaker?
- who you suspect is being abused or neglected by their parent or caretaker?

If you answer YES to any of these questions, please contact:

Coalition Against Child Abuse and Neglect

- 9-5, Monday thru Friday
- 516-747-2966
- www.ccanli.org
- 24 x 7 Maltreatment Hotline: 800-342-3720

Community Development Corporation of Long Island

Offering an emergency home repair loan fund that is available to assist homeowners with loans up to \$5,000 for homeowners whose incomes are under 120% of the area median income, roughly at or below \$129k for a family of four.

- 2100 Middle Country Road, Centereach, NY 11720
- 631-471-1215
- www.cdcli.org.como

NY Hurricane Sandy Recovery Resources

Child Care Council of Nassau, Inc.

Counties Served: Nassau

Ms. Jan Barbieri

Phone: (516) 358- 9250 ext 11

Email: JBarbieri@childcarenassau.org

Child Care Council of Suffolk, Inc.

Counties Served: Suffolk

Ms. Janet Walerstein, Executive Director

Mr. Brian Lahiff, Associate Director

Phone: (631) 462-0303/ (631) 462-0444

Email: jwalerstein@childcaresuffolk.org; blahiff@childcaresuffolk.org

Community Development Corporation of Long Island

- 631-471-1215 ext 19 (Suffolk County) 9AM to 5PM Monday through Friday
 - Counseling for Small Business Loans

F.E.G.S Health & Human Services

Disaster case management, crisis counseling, financial assistance counseling.

- 516-496-7550 Monday through Friday 9am to 5pm

Long Island Association for AIDS Care, Inc.

Since 1986, LIAAC has been a community-based, not-for-profit agency that provides services and support for Long Islanders (1) infected and affected by HIV/AIDS and (2) at high risk for HIV infection and other infectious diseases. LIAAC has long-established relationships with other support organizations in Nassau and Suffolk Counties, including primary healthcare facilities, substance abuse treatment centers, mental health organizations, hospitals, shelters, and soup kitchens. By building these partnerships with other service providers, it enables us to work together in helping thousands in need.

For more information, please contact our hotline at 877.TO.LIAAC

- 60 Adams Avenue, Hauppauge, NY 11788
- (631) 385-2451

Long Island Housing Services, Inc.

Non-profit, HUD-approved Housing Counseling Agency; HUD qualified Fair Housing Enforcement Organization **Tenant-landlord** dispute resolution/ advice/referrals; **Fair Housing: Counseling and Investigations-** violations of local, state and federal Fair Housing laws, assistance to challenge discrimination if available housing is denied or you are treated differently because of race/color, national origin, disability, familial status (families with children under 18), sex/gender, religion, age, marital status, sexual orientation, military status. **Foreclosure Prevention** counseling, legal services, Education- **Avoid and Report Mortgage & Loan Modification Scams**

Referrals/advice to identify/secure storm-related assistance:

- 631-567-5111 or 516-292-0400; email: info@LIFairHousing.org
- www.LIFairHousing.org

Long Island Volunteer Center

(Nassau, Suffolk)

- (516) 564-5482

NY Hurricane Sandy Recovery Resources

- disastervolunteer@longislandvolunteercenter.org
- www.longislandvolunteercenter.org

Nassau Coalition Against Domestic Violence

If you or someone you know is being abused and needs help, call:

- Dating/Domestic Violence Hotline: (516) 542-0404

For general questions and information contact us at:

- Phone: (516) 465-4700
- 15 Grumman Road West Suite 1000, Bethpage, NY 11714
- www.cadvnc.org/cadv/

Nassau County Department of Health

- 516-227-9697 Monday through Friday 9am to 4:45 pm
- <http://www.nassaucountyny.gov/agencies/Health/>

Nassau County Department of Social Services

- 516-573-8626 Monday through Friday 9AM to 5PM: Emergency Housing Assistance

Nassau County Office for the Aging

Resource Data Base

This comprehensive data base has information on programs, services, and resources that are available to persons of all ages who need long-term care assistance.

- www.nassaucountyny.gov/PublicCRD/

Public Information

- 60 Charles Lindbergh Boulevard, Suite #260, Uniondale, NY 11553-3691
- (516) 227-8934
- E-mail to: seniors@hhsnassaucountyny.us

Nassau County SPCA

- **General Phone Number:** 516-812-7771
- **Fax Number:** 516-569-9378
- **E-mail:** generalinquiries@ncspca.us
- **Website:** <http://nassaucountyspca.org/>

Nassau Suffolk Law Services Committee, Inc.

- nslawservices.org/

Nassau County

Hempstead Office: 1 Helen Keller Way – 5th Floor, Hempstead, NY 11550

- (516) 292-8100

Senior Citizen Law Project

- (516) 292-8088

Volunteers Lawyers Project

- (516) 292-8299

NY Hurricane Sandy Recovery Resources

Suffolk County

Islandia Office – (serves Suffolk west of Route 112)

- 1757 Veterans Highway – Suite 50, Islandia, NY 11749
- (631) 232-2400

Riverhead Office - (serves Suffolk east of Route 112)

- 313 West Main Street, Riverhead, NY 11901
- (631) 369-1112

NECHAMA

NECHAMA is currently providing volunteer services for Long Island residents affected by Hurricane Sandy who need the following:

- Subfloor Installation
- Insulation Installation
- Sheetrock Installation
- Sheetrock Finishing (mud & tape)
- Painting

These services are available to homeowners who sustained minor to moderate damage, but do not have enough funds to complete all repair work. Some residents may qualify for additional gap building materials funds (\$2,500 maximum), based on their financial need. There is no income requirement for applicants requesting only volunteer labor and that have funds to purchase all materials, though cases may be prioritized based on need. **All applications must be submitted through a Case Manager at a qualified disaster case management agency.** For more information on NECHAMA's services please contact (201)399-2012 or longisland@nechama.org.

New York State food resources

Island Harvest (Nassau/Suffolk): Island Harvest can direct you to food distributions and food pantries in your area. They can also provide referrals for many other types of services.

- **Island Harvest Hurricane Relief: 516-294-8528**
- www.islandharvest.org

Long Island Cares Harry Chapin Food Bank

(Nassau/Suffolk) 631-582-3663

Food Bank of the Hudson Valley

(Orange, Rockland, Putnam, Ulster) 845-534-5344

Food Bank of Westchester County

(Westchester) 914-909-9605

Regional Food Bank of North Eastern NY

(Putnam, Sullivan Ulster, Orange, Rockland) 518-786-3691

Listing for all food pantries within New York State (100+) www.foodpantries.org/st/new_york

North County SPCA

- **Website:** www.ncspca.org

NY Hurricane Sandy Recovery Resources

North Shore Animal League

- 25 Davis Avenue, Port Washington, NY 11050
- (516) 883.7575
- www.animalleague.org/

Small business assistance

- Hurricane Sandy Disaster Relief – Stony Brook University:
<http://www.stonybrook.edu/commcms/sbdc/disaster.html>
- Nassau County Business Relief:
<http://nassaubackinbusiness.org/>
- Storm Recovery for Small Business:
<http://www.esd.ny.gov/StormRecovery.asp>
- Storm Sandy Emergency Loan Fund:
<http://www.nybdc.com/StormSandyEmergencyLoanFund.html>
- Suffolk County Small Business Assistance Recovery Centers:
<http://www.211longisland.org/pdf/Suffolk%20County%20Small%20Business%20Assistance%20Recovery%20Centers.pdf>
- Super Storm Sandy Resources for Small Businesses:
<http://www.211longisland.org/pdf/SuperStormSandyResourcesforsmallbusiness.pdf>
- Small Business Disaster Loans:
<http://www.sba.gov/category/navigation-structure/loans-grants/small-business-loans/disaster-loans>

Suffolk County Department of Health

- 631-853-3055, 631-853-3005, 631-854-0100, operates M-F, 9-5, or 631-852-4820 after-hours/weekends
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